

Service & Support

Unsurpassed Canadian Service for Over 35 Years

With over 35 years of Barcoding, Label Printing, and Data Capture experience, we have built a reputation for providing the best quality products and services. As a part of our total commitment to our customers, all of the products and consumables supplied by **Ahearn & Soper** are warranted for their quality and performance.

Our success is measured by your complete satisfaction.



Repair Service and On-going Support

Ahearn & Soper is an Authorized Service Provider for:

- Zebra Desktop and Tabletop Printers
- HID/Fargo Card Printers
- Honeywell (Intermec) Printers
- Citizen Printers
- Evolis Card Printers
- Printronix Line Matrix and Thermal Printers
- Sato Printers
- Toshiba Printers
- Entrust Datacard Card Printers
- Lenel Access Control & Video Surveillance
- Label-Aire Label Applicators & Print Engines
- Honeywell (LXE) Mobile Computers
- Honeywell HandHeld Scanners
- And much more!

Our comprehensive offering of maintenance and support services will satisfy the requirements of the most demanding business environments. Ahearn's factory-trained and certified specialists will consistently provide you with dependable, timely service.

Service Locations



Depot and On-Site Repair & Maintenance

We provide Nationwide On-Site Service either on a *fixed annual* service agreement basis or on a 'time and material' pay-as-required basis. On-Site Service Agreements are available with hours of coverage from

- 8:30 a.m to 5:00 p.m. Monday through Friday.

ON-Site Repair Services Include:

- Maintenance covering all parts, labor and travel

Preventative Maintenance Services Include:

- Adjustments and cleaning of equipment
- Firmware Revisions
- Engineering Change Orders

Depot Repair: Ahearn and Soper's Depot Repair facility is staffed with factory trained technicians who are prepared to service your equipment to OEM specifications. With your equipment covered by a Service Agreement we guarantee a fast turn around time at a fixed annual price.

Depot Repair Service is available either on an annual service agreement or on a 'time and material' pay as required basis.

Sales & Service Offices:

TORONTO: ON | 416.675.3999 | 800.263.4258

CAMBRIDGE: ON | 800.461.2898

OTTAWA: ON | 800.267.4267

MONTREAL: QC | 800.361.9584

CALGARY: AB | 800.468.7025

EDMONTON: AB | 800.468.7025

VANCOUVER: BC | 800.468.7025

www.ahearn.com/service-call